

# Health Care Leaders in the USA Essay

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## Quality Measurement Research Paper

Health care leaders in the United States strive for excellence in all areas within their organization. Hospital executives invest time and capital purchasing performance improvement tools that are capable of assuring organizational quality standards are met. The following paragraphs will summarize, evaluate and example how the following methods of [quality](#) measurement can improve organizational effectiveness: [Six Sigma](#) and Lean Methodologies.

### Six Sigma

Six Sigma is a powerful process improvement tool originally developed as a business strategy and eventually the benefits of Six Sigma were acknowledged by the health care industry. Originating as a business strategy the main focus of Six Sigma is to eliminate waste and increasing financial stability through process monitoring and improvement (Hughes, 2008)

. Also, Six Sigma is a data driven and methodical strategy that focus on eradicating defects in all processes of an organization. The data driven approach allows for analysis of statistical data to determine how well the process is performing. The goal of Six Sigma is to produce less than 3.4 defects in every million opportunities. Six Sigma recognizes a defect as anything generated outside of the customer specification. Overall, the main

intent of Six Sigma is to provide end products that are defect free by improving the process through the use of process improvement strategies. In order to accomplish the goals of Six Sigma the following methods are used: DMAIC and DMADA ("Six Sigma," 2011).

The Six Sigma methodology evaluates and analyzes existing processes and develops new processes through the use of DMAIC and DMADA. DMAIC is an acronym that stands for Define, Measure, Analyze, Improve and Cont...

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...d Lean Methodologies are quality measures capable of enhancing organizational effectiveness by eliminating waste, errors and defects from the current system.

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